

heights VACANT POSITION ANNOUNCEMENT

DATE POSTED: 11/29/2012

CUTOFF DATE: 12/07/2012

All applications must be submitted before 3:00pm on the cutoff date indicated above.

JOB POSITION: AR Float/Generalist **DEPARTMENT:** AR/Patient Registration *Full-Time w/ Benefits - Mondays thru Fridays*

DATE POSITION AVAILABLE: 12/12/12

JOB DESCRIPTION: The AR Float/Generalist supports a variety of accounts receivable and patient registration positions. This position may assist with insurance verification during peak loads to facilitate more admissions. This position works on a variety of daily, weekly and monthly tasks and also works on special projects as assigned. Other primary duties and responsibilities include, but are not limited to, the following:

- Filling in for financials advisors when they are out.
- Filling in for insurance and self pay collectors when they are out.
- Filling in for patient registrars when they are out.
- Is responsible for physician credentialing as a primary task when not covering other positions.
- Keys insurance and self-pay payments into AS400 requiring a high degree of accuracy.
- Other business office responsibilities as assigned such as: a) Assisting with bank draft or credit card processing; b) scanning financial and non-financial documents into the electronic patient record. Prepares collection packets for placement c) processing courtesy and scholarship adjustments and creating monthly reports for management.
- Assists the CFO in projects as assigned.
- Maintains confidentiality of company and patient information

QUALIFICATIONS FOR POSITION:

- High School diploma or GED required; college education preferred
- Minimum two (2) years healthcare experience required; working knowledge of TIER and AS400 operations preferred
- Proficient in Microsoft Office Products (Outlook, Word, Excel)
- Good problem-solving, analytical and interpersonal skills
- Good written and oral communication skills; excellent customer service skills
- Ability to work collaboratively with clients
- Ability to use PC and calculator
- If recovering, two (2) years of verifiable abstinence required with five (5) years preferred along with active participation in appropriate Twelve Step program preferred.

Inquiries should be directed to Jay Crosson at (615) 432-3236. To apply for the above position, please submit a cover letter along with a current resume to Jay Crosson via fax (615) 432-3237 or email at jay_crosson@cumberlandheights.org. You will be contacted should an interview or other information be desired.